

**Minutes of the pre-bid meeting for Digital Keys held on 23.04.2018 at Conference hall NIPHM from 03.00 pm to 05.pm.**

NIPHM has conducted a pre-bid meeting on Digital Keys with the following officers:

1. Shri. Shaik Liyakat Ahmmed Ali, AD (ICT)
2. Dr. Mariadoss, AD(RPM)
3. Dr. C.S. Gupta, ASO(PP)

For the above meeting the following bidders are participated:

1. Sh.Sravan Kumar, Sh.Venkatesh, Sh.Veera -M/s. Numeric Technologies Pvt.Ltd
2. Shri. Venkat Ramana. G -M/s. Perexion Information Technology Pvt. Ltd
3. Shri. K. Amarender Reddy -M/s. Srshta tech solutions pvt. Ltd
4. Shri. Pavan Kumar.C -M/s. Esoft Consulting Limited
5. Shri. G. Madhu Babu -M/s. Empower I Tech Pvt Ltd
6. Shri. K. Rajesh -M/s. Conquerors software technologies pvt. Ltd.

The following are the questions raised by the bidders:

1. **Release of Payments and Project Completion Period:** Bidders query that software installation will be complete within 09 months, where entire project period is 5 years. As per tender terms of payment (clause.16) 10% amount will be released after completion of entire project (09 months + 5 years maintenance and support)

Further *“as per Tender terms for performance Security (clause.11) “The Successful firm(s) shall require to deposit 5% of the order value as Security deposit/Performance Security either by means of demand draft or irrevocable Bank Guarantee obtained from any nationalized/ Scheduled banks in favour of National Institute of Plant Health Management (NIPHM), Hyderabad which should be valid beyond 60 days from the date of completion of all contractual obligations of the supplier including warranty obligation. The security deposit will be released/discharged after 60 days of completion all contractual obligations of the supplier including warranty obligation”.*

**NIPHM Reply:** Clarification shall be issued by the Institute.

2. Evaluation procedure: As per eligibility criteria of tender *“The firm should submit proof of concept, statin the process and prototype of the web and mobile app development in context.(it could be in PPT)”*. Bidders were asked that what will be further technical evaluation process whether NIPHM will follow QCBS (Quality Cost Based System)/L1 process.

**NIPHM Reply:** Clarification shall be issued by the Institute.

3. Warranty period: As per Clause 4 d. *“The Bidder should provide Warranty for a minimum period of 5 (five) years for software quoted. The firm shall provide free maintenance and updation of further information/pictures in the web application for the period of 5 years form the date of completion of the work. For defects noticed during the Warranty period, replacement/rectification should be arranged free of cost within a month.* Bidders pointed that for software there is no warranty after installation however there may be Support and maintenance instead of warranty.

**NIPHM Reply:** Clarification shall be issued by the Institute.

4. Image designs/photographs: bidders asked for source of Image designs, photographs and content whether NIPHM will provide or bidder will provide.  
**NIPHM Reply:** Bidders were informed that all contents images shall be provided by NIPHM and drawing/2D graphics/fresh pictorization should be uploaded by the bidder.
5. Content access rights and content uploading procedures.  
**NIPHM Reply:** Content can be uploaded by any one but it should be hosted on website after taking approval from NIPHM.
6. Software will be only in English or will be in Hindi and regional languages.  
**NIPHM Reply:** The language will be English only.
7. Mobile will be only Android based or IOS or Windows  
**NIPHM Reply:** Android version only.
8. **Deliverables:** Solution with source codes / training manuals/ user manual/ android app with source codes/ documentation etc.  
**NIPHM Reply:** Should be provided to NIPHM.
9. User Id's, passwords and other credentials: who will keep?  
**NIPHM Reply:** NIPHM
10. Penal Provisions: What will be the penal provisions in case of non-delivery/delay in rendering service.  
**NIPHM Reply:** Clarification shall be issued by the Institute.
11. Bidders requested to extend the last date for submission of bids.  
**NIPHM Reply:** Amendment shall be issued by the Institute.
12. Application and Database hosting servers and DNS.  
**NIPHM Reply:** The bidders should ensure that application and Database shall be hosted on 3<sup>rd</sup> party servers or on cloud. The cost incurred shall be borne by the bidder himself along with SSL certification and DNS registration. The credential should be shared to NIPHM from time to time <sup>(as and)</sup> when requested by NIPHM.
13. Quality Certification.  
**NIPHM Reply:** Quality certification will be needed as per the tender clause.

*(Signature)*  
Dr. C.S. Gupta, 11/04/2018  
ASO(PP)

*(Signature)*  
27.4.18  
Shri. Shaik Liya Khat Ali,  
AD(ICT)

*(Signature)*  
22/04/18  
Shri. A. Maria Doss,  
AD(RPM)

DBA for n/a  
*(Signature)*  
03.5.18